

Youth Arts Classes Policies & Procedures

1. In the event that a Youth Arts Class is canceled due to low enrollment, families will be notified before the start date of the class and will receive a full refund of both tuition and fees. Families will also have the option to switch their student into another Youth Arts Class.
2. The ArtsCenter will grant a full refund (minus application fees) up to 5 days before the start of the class for families who wish to cancel their enrollment. After that time, we will not grant a refund.
3. In the event of bad weather, The ArtsCenter will generally follow the closing procedures of the Chapel Hill-Carrboro City School System. If schools close early, The ArtsCenter will not hold classes that afternoon/evening, and if schools close for the entire day, The ArtsCenter will also likely not hold classes that afternoon/evening. You will be notified by email about the status of a class cancellation.
4. In the event of a cancellation due to weather, the individual instructor will decide if a makeup class will be possible, and he/she will work with the Youth Education team to schedule one. The ArtsCenter is not obligated to provide a makeup class due to unforeseen circumstances, and no prorated refunds will be given in the event of a cancellation. We will try our hardest to provide makeup sessions of cancelled classes.
5. Parents and families are welcome to wait for their students in Youth Arts Classes in the Nicholson Gallery. We ask that families understand that there is significant noise bleed throughout the building; please be respectful of staff working in nearby offices and ongoing classes.
6. Parents should remain outside the classrooms unless invited to observe class by the instructor or prior arrangements have been made.
7. Contact Ashley Clay, Youth Education Assistant, at aclay@artscenterlive.org or (919) 929- 2787 x 206 with any questions or concerns.